

Innovation in Port Skills - 13 September 2023

Group B: Using technology to increase engagement and outcomes in training

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- Hardest to reach users
- Leaderboards in game discouraged engagement
- Team competitions may be more successful
- Create 'sticky experiences'
- Share hurdles between organisations
- No need to duplicate – it doesn't all have to be new! Be a follower
- Could learn and adapt from rail and other sectors