

# Port Operations qualifications for England and Wales

August 2015



## *Level 2 Certificate in Port Operations - update*

The level 2 qualification has been updated with more than ten extra units so it now has lots more

scope to be able to tailor it to meet different operations in ports whilst still encouraging the good practice of giving new employees a broad base wherever possible.

The qualification now includes units covering:

- the movement of passengers, vehicles and luggage within the port
- the operation of bridges, locks and unpowered craft
- maintaining channels and water areas, as well as units covering the provision of customer service and port maintenance.

The qualification is still awarded through the Awarding Organisation EAL and this updated version is included in the current Maritime Occupations Apprenticeship.

## *Level 3 Diploma in Supervision of Port Operations - NEW*

This Diploma has been developed to provide progression for learners

completing the level 2, or for those entering the Port Environment at a higher level. It replaces the previous NVQ in the Supervision of Port Operations and is awarded through SQA. It is primarily aimed at those working in supervisory positions or have responsibility for a particular area in the Port.

The qualification has a small number of mandatory units based around health and safety in the Port. This then provides flexibility to choose units which suit different Port Environments and your business. These units are grouped into three areas from which you can choose:

- Group A covers skills and knowledge in; health, safety and security, risk assessments, controlling risks, managing port users in an emergency and emergency first aid.
- Group B covers skills and knowledge in; managing teams, planning and implementing change, developing relationships with others, providing learning opportunities through coaching and assessing individuals.
- Group C covers skills and knowledge in; loading and discharging operations, navigating port craft, coordinating the use of locks, lock gates, bridges and berthing, moving passengers and their luggage and delivering reliable customer service.

### **Where can I find out more information?**

The content of the units can be found on the Register of Qualifications <http://register.ofqual.gov.uk/>

Information and guidance is available from the relevant awarding organisations, if you are interested in becoming an assessment centre for these qualifications in England and Wales contact **Excellence, Achievement & Learning Limited** (EAL) for the Level 2 Certificate and **Scottish Qualifications Authority** (SQA) for the Level 3 Diploma.

Further information can also be found on the [PSS web site](#)

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